

5 FAM 550

DIPLOMATIC TELECOMMUNICATIONS SERVICE - PROGRAM OFFICE (A/DTS-PO)

(TL:IM-36; 12-09-2002)
(Office of Origin: IRM/APR/RG)

5 FAM 551 GENERAL

(TL:IM-36; 12-09-2002)

The Diplomatic Telecommunications Service Program Office (A/DTS-PO) provides network connectivity from a post's information programs center (IPC) to the corresponding designated foreign and/or U.S. locations. This connectivity provides the necessary transmission path and associated support for high and low speed data transfer, voice, facsimile, and other services as required.

5 FAM 551.1 Responsibilities

(TL:IM-36; 12-09-2002)

a. The DTS-PO is responsible for the international DTS network from the information programs center or combined transmission facility (CTF) to the Beltsville information management center (BIMC), where services are routed via dedicated circuitry either to the Department or to non-Department user agencies' Washington area headquarters.

b. DTS-PO establishes standards and system requirements for the DTS network, facilities and equipment, and user connections to the network.

c. DTS-PO is responsible only for the network and related equipment. IRM, regional bureaus, and other agencies are responsible for all equipment on the post side of the modems and routers connected to the wide area network.

5 FAM 551.2 Requests for DTS-PO Services

(TL:IM-36; 12-09-2002)

a. Domestically, requests for DTS-PO services must be submitted in writing (memorandum or letter) from the Headquarters Deputy Assistant Secretary level (or designee) to Chief, DTS-PO/REQ. DTS-PO will

subsequently prepare requirements definitions through a standard interview process with the appropriate requesting agency officials.

b. Foreign affairs field representatives must submit requests for validation by their parent agency headquarters through their normal channels.

c. Department-specific requirements abroad and requests must be submitted by telegram directly to IRM for validation. Be certain to include your bureau regional information systems for information purposes.

5 FAM 552 ENTERPRISE NETWORK MANAGEMENT (IRM/OPS/ENM)

(TL:IM-36; 12-09-2002)

IRM/OPS/ENM manages and oversees the design, operation, and management of the Department's worldwide information networks.

5 FAM 551.1 Responsibilities

(TL:IM-36; 12-09-2002)

a. IRM/OPS/ENM is responsible for all centrally-deployed and managed components of the modernized infrastructure which includes e-mail, OpenNet, Classnet, PDNet, intranet connections, ALMA deployed routers, switches, servers at posts, and virtual private networks (VPNs).

b. IRM/OPS/ENM provides support to other organizations that run central applications such as Consular Affairs' non-immigrant visa (NIV) name check system.

c. IRM/OPS/ENM also works with Diplomatic Security, DTS-PO and outside agencies to consolidate and integrate worldwide communications networks.

5 FAM 553 THROUGH 5 FAM 559 UNASSIGNED